

Remotely controlled power solution maintains client communications



Established in 1860, Standard & Poor's is a pre-eminent provider of independent financial analysis and information to the financial community and is one of the world's top providers of stock quotes and related financial content to Internet sites globally. This information is available to clients twenty-four hours a day, seven days a week.

As Standard & Poor's existing legacy UPS solution would not meet the technical specifications of a new data centre planned for its Broadgate West offices in the City of London, it undertook a full review of the available solutions. on365 was already providing high levels of support for the existing legacy UPS solution so it was able to provide independent advice on the different options and solutions.

Three kVA N+1 APC Symmetra Rack-Mounts in pre-configured premium NetShelters were selected to make best use of the limited available floor space and to enable staff based at Standard & Poor's other London offices in Finsbury Circus to monitor and control the UPS remotely. An APC Master Switch module was added to give remote access via a web browser

enabling authorised staff to initiate an unattended shutdown and reboot of the UNIX servers. Also included were a web SNMP card to allow remote monitoring over the web and a temperature and humidity card to monitor the environment in the data centre.

Working closely with the building facilities team, on365 supplied detailed installation specifications for the protected power solution and took full responsibility for the implementation. It has continued to provide the highest levels of support including a unique five-year extended warranty with battery replacement after two and half years, regular inspections, power audits and telephone support.

According to David Fernandez, UNIX Systems Administrator for Standard & Poor's: "The 'best of breed' protected power solution is playing a key role in safeguarding our valuable corporate database and maintaining communications with clients. It has eliminated the unnecessary and longwinded start up procedures that are required in the event of a system crash. This has already resulted in major savings in time and manpower resources."

For over 25 years, on365 has been driving down costs, improving power and cooling efficiencies and managing risk as a specialist in the design, planning, installation, maintenance and optimisation of critical physical IT infrastructure and utility services. Whether it's a small server room or a complete datacentre build we have the necessary expertise to meet the IT power and cooling challenge, delivering support at the very foundation of your IT technology.

Recognised as the UK's most successful provider of the implementation and operation of the complete Network Critical Physical Infrastructure (NCPI) for major business, on365 has the highest levels of knowledge and competence, understanding both the technical and practical issues involved for your business, your people and your IT infrastructure requirements. With the need to deliver on the promise of investment made in IT now even more critical, on365 is totally focussed on enabling organisations to get the best out of their IT environment.

on365 has an extensive and comprehensive product and service portfolio.

- APC Elite Partner
- SGI Trusted Advisor
- Kelway Premier Partner
- Uniflair Approved Partner
- Chatsworth Products European Certified Installer Partner

Our support capabilities encompass installation, system testing, network integration, on-site maintenance and audit/review services. Most importantly though, we understand the real needs of IT Managers and provide sound, practical advice to help proactively and efficiently manage across the datacentre physical infrastructure through to chosen IT hardware.