

## Remotely controlled power solution maintains client communications



Established in 1860, Standard & Poor's is a pre-eminent provider of independent financial analysis and information to the financial community and is one of the world's top providers of stock quotes and related financial content to Internet sites globally. This information is available to clients twenty-four hours a day, seven days a week.

As Standard & Poor's existing legacy UPS solution would not meet the technical specifications of a new data centre planned for its Broadgate West offices in the City of London, it undertook a full review of the available solutions. on365 was already providing high levels of support for the existing legacy UPS solution so it was able to provide independent advice on the different options and solutions.

Three kVA N+1 APC Symmetra Rack-Mounts in pre-configured premium NetShelters were selected to make best use of the limited available floor space and to enable staff based at Standard & Poor's other London offices in Finsbury Circus to monitor and control the UPS remotely. An APC Master Switch module was added to give remote access via a web browser

enabling authorised staff to initiate an unattended shutdown and reboot of the UNIX servers. Also included were a web SNMP card to allow remote monitoring over the web and a temperature and humidity card to monitor the environment in the data centre.

Working closely with the building facilities team, on365 supplied detailed installation specifications for the protected power solution and took full responsibility for the implementation. It has continued to provide the highest levels of support including a unique five-year extended warranty with battery replacement after two and half years, regular inspections, power audits and telephone support.

According to David Fernandez, UNIX Systems Administrator for Standard & Poor's: "The 'best of breed' protected power solution is playing a key role in safeguarding our valuable corporate database and maintaining communications with clients. It has eliminated the unnecessary and longwinded start up procedures that are required in the event of a system crash. This has already resulted in major savings in time and manpower resources."

Founded in 1984, originally as Universal Power Systems Ltd, on365 is an independent company specialising in the implementation and operation of the complete physical infrastructure of business IT and communication systems. This covers everything from power to cooling and can ultimately be a total datacentre build.

Providing total packaged solutions from concept to after-sales service, on365 has steadily grown to the position of market leader in this field, with an established reputation for innovative power protection design, supply and application. Expansion has been achieved through a commitment to providing customers with the highest level and quality of service.

on365 has the people and the tools to understand both the technical and practical issues involved for your business, its people and its IT infrastructure requirements. This understanding extends beyond taking care of design, safety, principles of operation, future growth and after-sales services. More importantly, it looks at value and basic business principles such as 'return on investment' to ensure that the customer is furnished with a complete solution for their current business needs. Wasting expenditure worrying about the tomorrow's possible growth is practically eliminated by designing on-line expansion facilities, without the need for system downtime.